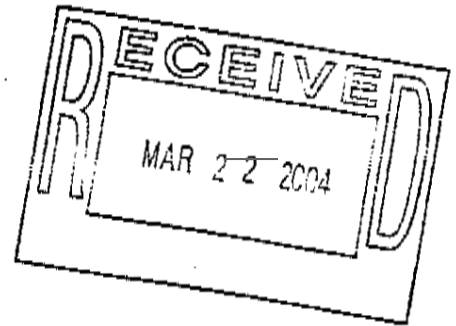


**SOUTH TAHOE REFUSE CO., INC.**Attachment 4
p. 1

March 17, 2004

Sherrie Sala-Moore
Disposal Reporting Section
California Integrated Waste Management
P.O. Box 4025
Sacramento, CA 95812-4025

Dear Ms. Sala-Moore,

I received the notification resulting from your staff site visit of March 11, 2004, from our new Transfer Station Cashier. Please allow me, once again, to explain the circumstances.

The South Tahoe Refuse Transfer Station does not have a scale system for inbound and outbound loads, however, we do have axle scales located on our property. We utilize these scales during survey weeks to weigh collection route and drop box loads. The drivers note the weights and waste origin information on a worksheet. We feel that this is the most accurate method available to us to allocate weights among the jurisdictions we serve. On March 3, 2004, a driver reported that the axle scales were not working. We called the repair service and after several calls and days, found that the scale sensor was water damaged. A new part was ordered, but was not received until March 10, at which time the scales were repaired.

Although we had hoped to have the scales operational by the 8th, to start the survey week, this was not the case and I asked staff to delay the survey until the following Monday, March 15. The survey is running this week. The volume and characteristics of the waste is consistent with the previous week. If we need to request an authorization to modify the survey week, based on these circumstances, we would be glad to do so.

Though it may have appeared that our Cashier was not asking the appropriate question regarding the jurisdiction of origin of the waste, it was simply that we had delayed the survey until the scales could be repaired.

Please let me know of the specific steps we should take to address this situation. Your assistance in resolving this issue is appreciated. Please contact me at (530) 542-8366.

Truly yours,

A handwritten signature in cursive script that reads "Jeanne Lear".

Jeanne Lear
Human Resources Manager

Cc: Gerri Silva, Deputy Director
El Dorado Environmental Management